



Appropriations Committee Public Hearing on the DOL Budget – 3/2/15

Testimony from Alyssa Goduti

CT Council of Family Service Agencies

**PLEASE FULLY FUND THE INTENSIVE SUPPORT LINE ITEM IN DOL
DO NOT SHRED THE SAFETY NET**

Good Evening. I am Alyssa Goduti, President and CEO of the CT Council of Family Service Agencies (CCFSA). CCFSA is an innovative statewide network of family service agencies who work collaboratively to provide multiple programs, including the SAFETY NET Program to support families facing poverty. We are, quite literally, the safety net for families who have exhausted their state benefits and are at risk of losing what little they have. CCFSA's Safety Net Services Network is a model partnership between CCFSA, Department of Labor and Department of Social Services, to help families who receive TANF to achieve self-reliance. **I urge you to restore the nearly \$500,000 in cuts to the Safety Net Services Network program. This represents a 20% reduction in this core program to support people struggling with issues related to poverty. Please DO NOT SHRED THE SAFETY NET.**

CCFSA's Safety Net Services Network is an innovative collaboration, bringing together expertise and resources from family service agencies, the Department of Labor employment experts and the Department of Social Services to help families who have reached the limits of their TANF and/or SNAP benefits to achieve self-reliance. We provide intensive, solution-focused case management services and care coordination that identify and reduce barriers to sustained employment. Services are home and community-based and are provided on a schedule and format that best meets the needs of clients. We approach families through a "whatever it takes" style, helping families address their barriers to self-sufficiency so that they can find hope for a bright future for them and their children. Funding and oversight is provided by both DOL and DSS. The Dept. of Labor has provided funding to this program through Intensive Support Services, which was funded at \$304,000 this year, making up about 13% of the program's overall funding. The Governor's budget does away with the Intensive Support Services line item and transfers \$288,000 to Jobs First Employment Services (JFES) for this program. This represents a \$15,200 reduction in this line item. This is in addition to \$408,000 cut from the Safety Net line item and \$42,000 cut from the Community Services line items in the DSS portion of budget. In total there is nearly \$500,000 cut from the Safety Net Services Network.

Last year alone this program had approximately 3,500 families referred by DSS and DOL. Of those families referred, our staff worked to assure that families are:

- Safe
- Physically and Mentally Healthy
- Free from Barriers to Self-Sufficiency
- Able to Find Employment, Education and Financial Stability

PROPOSED CUTS:

The Safety Net Services Program is funded through three separate accounts. I've outlined the funding sources and proposed cuts below:

LINE ITEM	2015 Authorized	Amount Reduced
DSS – Safety Net Services (for CCFS)	\$1,833,000	- \$ 408,000 <i>Note – an additional \$539,719 is transferred to SSBG in FY16 and \$719,625 is transferred to SSBG in FY17 for this program.</i>
DSS – Community Services	\$419,569	- \$ 42,000
DOL – Intensive Community Services (reallocated in Governor's budget to JFES)	\$304,000	- \$ 15,200

If these proposed cuts are not addressed, we will have to significantly reduce our capacity to provide these essential services to people in need. A 20% reduction would mean that 700 families referred would not be served. That would mean:

- Families at risk for losing state benefits will not receive interventions and will lose those essential supports for life.
- The single mother of four who has used all of her food stamps can no longer receive basic needs supports to put food on the table towards the end of the month.
- Families will lose their apartments because there will be nowhere to turn when they need help meeting their rent or negotiating with landlords.
- Parents who are struggling will not receive the vital linkages they need to community services because this level of case management will not be an option.

PROGRAM EFFECTIVENESS:

In addition to meeting our contractual goals of getting clients back into compliance so that they may continue to receive state benefits, the Safety Net Services Network provides significant additional economic value to the state. We've embarked on initiative with the Harvard Business School Community Partners (HBS CP) to quantify this added economic value to the state.

- Earlier analysis has shown that clients enter the program with an average of 3.28 barriers to self-sufficiency. Upon exit, clients report an average of only .79 barriers.
- Analysis done with the Harvard Business demonstrates over the last 6 months that the program has added an economic gain of \$137,000, which is above and beyond the contractual requirements of getting people back in compliance with DOL. This is measured through reduction in clients receiving TANF benefits, reduction in clients receiving SNAP benefits and in

earnings through new employment. This number doesn't include the significant savings garnered from reduced dependence on Medicaid and HUSKY.

The program is managed through an innovative matrix management system, in which our family service agency members who are in local communities provide the clinicians and case management staff. CCFSA provides program management, oversight and quality assurance. This unique model helps us maximize efficiencies, share best practices statewide and provides a consistent delivery of the model.

The Safety Net Services Program provides vital and core services, through an efficient and innovative model that has proven not only to be effective but to provide significant returns on the investment for the state. Please help protect the SAFETY NET.

If you have questions or would like more information please contact Alyssa Goduti, President and CEO of the Connecticut Council of Family Service Agencies at (860) 571-0093 ext. 111 or by email at agoduti@ctfsa.org.